

Voluntary request of gambling exclusion (Art. 80 para. 5 Swiss Gaming Act)

Personal data:

Name: _____
Surname: _____
Date of birth: ____/____/____

Address: _____
Zip Code/City: _____
Nationality: _____

Time of gambling exclusion (*Only one answer possible!*)

☐ preventive ☐ on time ☐ too late

If "too late" was ticked, please explain why

I hereby request a gambling exclusion valid throughout Switzerland and the Principality of Liechtenstein for all casino games (land- based and online), for online lotteries, sports bets, ability games and other international-range money games decided by the intercantonal authority in accordance with art. 80 para. 3 of the Swiss Gaming Act.

I am aware that:

- The voluntary exclusion from gambling is issued for an indefinite period
- To get back any balance still in my game account, it is necessary to contact Customer Service
- A request for revocation of the exclusion may be submitted to the casino once the minimum period of time from the moment of exclusion (3 months) has elapsed
- Before granting the revocation of exclusion, it will be ascertained, in collaboration with a specialist or a specialized service recognized at a cantonal level, that the conditions for an exclusion from gambling governed by the gambling law (Swiss Gaming Act – LGD) are not met

Attachments:

- ☐ Copy of a valid identification document (passport, ID card, residence permit or driver's license)
- ☐ Proof of residence (copy of a utility bill or invoice showing the name, address of residence and date of issue, which must be no earlier than 3 months)

Please send the request form together with the above-mentioned attachments to the email address verantwortungsvollesspielen@swiss4win.ch

or

print the form, fill it out and send it to:

"Office for Social Measures Swiss4Win - Casinò Lugano, Via Chiarina Stauffacher-Vedani 1, 6901 Lugano"

I would like to receive a confirmation of the successfully carried out gambling exclusion:

☐ by e-mail ☐ by mail

Date/Location _____

Signature _____

Answering the following questions is optional. However, the following pieces of information help us constantly improve our social measures plan. Please note that all the information will be treated confidentially and will not be shared with third parties.

Family situation:

Marital status: ☐ unmarried ☐ married ☐ divorced ☐ widowed ☐ separated

Children (with care obligations): ☐ No ☐ Yes Number and age: _____

Professional situation:

☐ Gainful employment

Profession/Branch: _____

☐ Self-employed

Profession/Branch: _____

☐ Unemployed

☐ AVS/AI recipient

☐ Housewife/Househusband

☐ Other

Reason for gambling exclusion (More answers possible)

Preventive	☐	Work problems	☐
Too much time spent in the online casino	☐	Family problems	☐
Too much money spent in the online casino	☐	Financial problems	☐
Disproportionate wagering	☐	Third-party suggestion	☐
Wagers too high	☐	No control over gambling behaviour	☐
Debts	☐	Other reasons	☐

Type of gambling (More answers possible)

Where do you usually play?

Casino Games	Land-based casino	☐
	Online casino	☐
Other money games	Lottery	☐
	Wagers	☐
	Electronic lotteries	☐
Other	☐	

Do you wish to arrange a meeting with an expert? ☐ Yes ☐ NO